



TERMS AND CONDITIONS

Terms and Conditions

Version 1.0

Effective Date: 10 August 2026

1. Introduction

Welcome to **Skilup** ("Company", "We", "Us", or "Our").

These Terms and Conditions ("**Terms**") govern Your access to and use of the website located at <https://skilup.in> ("**Website**"), together with all courses, workshops, learning materials, assessments, digital products, downloadable resources, certificates, support services, and other educational or related services made available through the Website (collectively referred to as the "**Services**").

These Terms constitute a legally binding agreement between You and the Company.

By accessing, browsing, registering on, purchasing from, enrolling in, or otherwise using the Website or any of the Services, You acknowledge that You have read, understood, and agree to be bound by these Terms and all applicable laws.

If You do not agree to these Terms, You should not access or use the Website or the Services.

2. Scope of Services

Skilup is an online education and professional training platform that provides learning opportunities across one or more subject areas.

The Services may include, without limitation:

- Self-paced online courses;
- Instructor-led training programmes;
- Live virtual sessions;
- Classroom workshops;
- Digital learning resources;
- Assessments and quizzes;
- Certificates of completion;
- Downloadable educational materials;
- Professional development programmes;

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- Educational articles and reference materials; and
- Any other learning-related products or services introduced from time to time.

The Company reserves the right to introduce, modify, suspend, replace, or discontinue any Service or feature at its sole discretion without creating any obligation to continue offering any particular course, programme, or feature indefinitely.

3. Acceptance of these Terms

By using the Website or any of the Services, You confirm that:

- You have the legal capacity to enter into this Agreement.
- You will comply with these Terms.
- The information provided by You is accurate and complete.
- You will use the Website only for lawful purposes.

Acceptance of these Terms may occur by:

- creating an account;
- purchasing a course;
- enrolling in a programme;
- clicking an "I Agree", "Accept", "Purchase", "Register", "Enrol", or similar button;
- accessing learning materials; or
- continuing to use the Website.

Electronic acceptance shall have the same legal effect as a written signature to the extent permitted by applicable law.

4. Definitions

For the purposes of these Terms:

Account means the user account created to access the Website or any Services.

Certificate means a certificate issued by the Company indicating successful completion of a course or programme where applicable.

Content means all text, graphics, illustrations, diagrams, photographs, audio, video, presentations, animations, downloadable files, assessments, quizzes, course material, software, logos, trademarks,



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branding, AI-assisted educational material, and all other content made available through the Website.

Course means any online, classroom, instructor-led, self-paced, blended, or other educational programme offered by the Company.

Learning Materials means all educational resources provided to learners, whether in printed, downloadable, digital, audio, video, or interactive form.

Services means all educational, informational, commercial, administrative, and support services provided through the Website.

User, You, or Your means any individual or legal entity accessing or using the Website.

Website means <https://skilup.in> together with all associated webpages and subdomains operated by the Company.

5. Eligibility

You represent and warrant that:

- You are legally competent to enter into these Terms.
- Any information provided during registration is accurate and current.
- You will promptly update information that becomes inaccurate.

If You register on behalf of an organisation, educational institution, employer, or other legal entity, You represent that You have authority to bind that entity to these Terms.

Where applicable law requires parental or guardian consent for minors, such consent must be obtained before registration or enrolment.

6. User Accounts

Certain Services require the creation of a user account.

You are responsible for maintaining the confidentiality of Your login credentials and for all activities carried out using Your Account.

You agree to:

- keep Your password confidential;
- notify the Company promptly of any unauthorised access;
- ensure that Your account information remains accurate;



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- log out after using shared or public devices.

The Company shall not be responsible for losses arising from Your failure to safeguard Your login credentials.

The Company reserves the right to suspend, restrict, or terminate any Account where it reasonably believes these Terms have been violated or where continued access could compromise the security or integrity of the Website or its Services.

7. Course Enrolment

Enrolment in a Course grants You a limited, non-exclusive, non-transferable, revocable licence to access the purchased learning materials solely for Your personal educational use, subject to these Terms.

Unless expressly stated otherwise:

- Course access is intended only for the registered learner.
- Course purchases are not transferable.
- Access rights may vary depending upon the specific Course purchased.
- Certain Courses may include assessments, assignments, certificates, downloadable resources, or instructor interaction, while others may not.

The Company reserves the right to revise course content, update learning materials, improve assessments, modify lesson sequencing, or correct errors at any time in order to maintain educational quality.

8. Fees and Payments

Fees for Courses and other Services shall be displayed on the Website at the time of purchase.

All fees shall be payable in the currency specified on the Website.

Payments may be processed through authorised third-party payment service providers.

The Company reserves the right to:

- revise Course fees;
- introduce promotional pricing;
- discontinue promotional offers;
- modify payment methods;



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- introduce subscription plans or bundled offerings in the future.

Unless expressly stated otherwise, revised pricing shall apply only to future purchases and shall not affect Courses already purchased.

Applicable taxes, where required by law, shall be charged separately where indicated.

Refunds, cancellations, or payment disputes shall be governed by the Company's Refund, Cancellation & Course Access Policy where applicable.

9. Learner Responsibilities

Learners are expected to use the Website responsibly and professionally.

You agree to:

- use the Services only for lawful educational purposes;
- provide accurate information;
- maintain the confidentiality of Your Account;
- comply with applicable laws;
- respect intellectual property rights;
- refrain from disrupting the learning experience of other users;
- use the Website in accordance with accepted standards of online conduct.

Where Courses involve practical, operational, technical, or workplace-related subject matter, learners remain responsible for exercising independent judgement and complying with applicable laws, employer procedures, organisational policies, manufacturer documentation, and recognised industry standards.

Nothing contained within the Services authorises or instructs any learner to disregard applicable legal, regulatory, organisational, or safety requirements.

10. Acceptable Use

You shall **not**, directly or indirectly:

- share Your login credentials with others;
- permit multiple individuals to use a single Account unless expressly authorised;
- reproduce, copy, record, distribute, publish, transmit, sell, sublicense, or commercially exploit any Content without prior written permission;

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- remove copyright notices, branding, watermarks, or proprietary markings;
- reverse engineer, decompile, or interfere with the Website or its software;
- introduce malware, viruses, bots, or other malicious code;
- attempt unauthorised access to any part of the Website;
- scrape, harvest, or systematically extract Website content using automated tools;
- use any Content to develop, train, improve, fine-tune, or otherwise support artificial intelligence, machine learning models, datasets, or similar technologies without the Company's prior written consent;
- impersonate another individual or organisation;
- use the Website in any manner that could damage, disable, overburden, or impair its operation.

Violation of these provisions may result in suspension or termination of access, removal of content, legal action, or any other remedy available to the Company under applicable law.

11. Educational Purpose of the Services

The Services provided through the Website are intended solely for educational, informational, training, professional development, and knowledge enhancement purposes.

The Company endeavours to present learning materials that are clear, practical, and relevant to the subject matter being taught. However, educational materials necessarily simplify, summarise, or illustrate concepts to facilitate learning and should be read in the context of the complete course.

Nothing contained in the Website or the Services shall be construed as professional, legal, engineering, regulatory, medical, financial, employment, tax, operational, or other professional advice unless expressly stated otherwise.

Learners are responsible for exercising their own judgement and, where appropriate, obtaining advice from suitably qualified professionals before making decisions based upon the educational material provided.

12. AI-Assisted Educational Content

The Company may use Artificial Intelligence (AI) tools as one of several methods to assist in the creation or enhancement of certain educational materials made available through the Website.

AI assistance may be used in connection with, among other things:

- illustrations;

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- diagrams;
- graphics;
- icons;
- infographics;
- conceptual artwork;
- visual representations;
- explanatory layouts;
- limited educational text; and
- other supporting learning materials.

AI-generated or AI-assisted content is reviewed by the Company before publication. Where necessary, such content may be modified, corrected, refined, or supplemented by human review to improve educational quality and relevance.

The use of AI is intended solely to enhance learner comprehension, simplify complex concepts, improve visual engagement, and support the learning experience.

The Company does **not** use learners' personal data, photographs, confidential records, or proprietary customer information for the purpose of generating AI-assisted educational content.

13. Fictional and Representative Nature of AI-Generated Content

Unless expressly identified otherwise, illustrations, graphics, diagrams, scenarios, examples, simulations, visual representations, workplaces, operational environments, equipment configurations, organisations, institutions, brands, facilities, products, services, vehicles, aircraft, machinery, people, uniforms, locations, events, and other content generated or enhanced using AI are intended solely as representative educational material.

Such content should not be interpreted as depicting actual persons, employers, organisations, clients, government authorities, airports, airlines, manufacturers, workplaces, facilities, incidents, or real-world events.

Any resemblance to any actual person, organisation, institution, workplace, product, location, operational environment, or event is purely coincidental and entirely unintended.

Where actual organisations, standards, products, regulations, or equipment are referred to within learning materials, such references are made solely for legitimate educational purposes and do not imply endorsement, sponsorship, affiliation, partnership, certification, or approval by the respective organisations unless expressly stated.



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14. Accuracy of Learning Materials and Technical Illustrations

The Company endeavours to ensure that the information, learning materials, lessons, assessments, illustrations, diagrams, graphics, animations, AI-assisted visual content, conceptual drawings, and other educational resources made available through the Website are accurate, relevant, and current at the time of publication.

Reasonable efforts are made to research, review, verify, and, where appropriate, update educational content before publication. The Company is committed to the continuous improvement of its educational resources and periodically reviews and revises its learning materials to reflect developments in knowledge, technology, recognised industry practices, and applicable laws, regulations, and standards.

However, educational content is prepared for instructional purposes and may simplify complex concepts or present representative examples to facilitate learning. Despite the Company's review processes, there may occasionally be inadvertent factual errors, omissions, typographical mistakes, editorial oversights, technical inaccuracies, or information that becomes outdated due to subsequent developments, changes in laws, regulations, standards, technology, recognised industry practices, official guidance, or other circumstances beyond the Company's control.

Accordingly, learners should recognise that:

- educational illustrations should not be interpreted as certified engineering drawings, technical blueprints, manufacturer's documentation, regulatory publications, or operational manuals;
- dimensions, proportions, colours, layouts, equipment positioning, sequencing, labels, markings, symbols, or visual representations may differ from actual operational environments;
- examples used for instructional purposes may simplify or generalise real-world situations;
- references to laws, regulations, standards, technologies, products, organisational practices, or industry guidance may be superseded by subsequent amendments, revisions, or new developments after publication;
- AI-assisted illustrations are intended to enhance understanding and learner engagement and should be interpreted as educational representations rather than exact technical reproductions.

The Company continually reviews and updates its learning materials and welcomes constructive feedback from learners. If You identify any apparent factual error, omission, inconsistency, technical inaccuracy, or information that appears to have become outdated, You are encouraged to notify the Company. Reported matters will be reviewed and, where appropriate, corrected, clarified, or incorporated into future revisions.



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Where operational, technical, legal, engineering, safety, compliance, financial, medical, regulatory, or other professional decisions are required, learners must always rely upon the latest applicable laws, regulations, recognised standards, organisational procedures, employer instructions, manufacturer documentation, official publications, and competent professional advice rather than relying solely upon the educational materials provided through the Website.

15. No Reliance for Operational or Professional Decisions

The educational content provided through the Website is intended to support learning and professional development.

It is **not** a substitute for:

- employer-approved procedures;
- organisational policies;
- manufacturer documentation;
- statutory requirements;
- regulatory publications;
- operating manuals;
- workplace instructions;
- professional supervision; or
- competent professional judgement.

The Company shall not be responsible for decisions made solely on the basis of educational materials without reference to applicable operational, legal, technical, or professional requirements.

16. Intellectual Property Rights

Unless otherwise expressly stated, all intellectual property rights in the Website and the Services are owned by or licensed to the Company.

This includes, without limitation:

- course structure;
- lesson content;
- presentations;
- written material;



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- graphics;
- illustrations;
- AI-assisted educational content;
- diagrams;
- icons;
- infographics;
- animations;
- videos;
- narration;
- downloadable resources;
- assessments;
- quizzes;
- examination material;
- templates;
- branding;
- trade dress;
- logos;
- taglines;
- watermarks;
- website design;
- source code (where applicable); and
- all related educational content.

These materials are protected under applicable copyright, trademark, and intellectual property laws.

No ownership rights are transferred to learners through the purchase or enrolment in any Course.

17. Permitted Use

Subject to these Terms, learners are granted a limited, revocable, non-exclusive, non-transferable licence to access learning materials solely for their own personal educational use.

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Except where expressly permitted in writing, learners shall not:

- reproduce;
- photocopy;
- record;
- publish;
- distribute;
- upload;
- retransmit;
- sell;
- rent;
- sublicense;
- commercially exploit;
- publicly display;
- create derivative works from; or
- otherwise use

any part of the learning materials beyond the rights expressly granted under these Terms.

18. Brand Protection and Educational Watermarks

The Company may include its name, logo, tagline, watermark, copyright notice, or other branding elements within educational materials, illustrations, graphics, diagrams, videos, presentations, downloadable resources, certificates, or other content.

Such branding serves multiple legitimate purposes, including:

- identifying the origin of the educational material;
- protecting the Company's intellectual property;
- discouraging unauthorised copying or redistribution;
- preserving the integrity of educational content; and
- maintaining consistency of presentation.

Learners shall not remove, obscure, alter, crop, or modify any branding, watermark, copyright notice, or proprietary marking without the Company's prior written consent.

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19. Certificates

Where applicable, the Company may issue certificates upon successful completion of specified learning requirements.

Certificates issued by the Company represent only that the learner has satisfied the completion criteria established for that particular course or programme.

Unless expressly stated otherwise, Company-issued certificates:

- are certificates of course completion only;
- do not constitute academic degrees;
- do not represent professional licences;
- do not constitute statutory qualifications;
- do not replace mandatory regulatory certifications;
- do not confer legal authority to perform regulated activities; and
- do not guarantee competence for any particular role or workplace.

Employers, regulators, licensing authorities, educational institutions, or other organisations remain solely responsible for determining the recognition, acceptance, or suitability of any certificate issued by the Company.

20. No Employment, Placement or Career Guarantee

The Company is committed to providing quality educational and professional development opportunities.

However, enrolment in or completion of any Course does **not** guarantee:

- employment;
- job placement;
- internships;
- interviews;
- promotions;
- salary increases;
- admission to educational institutions;



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- examination success;
- business opportunities;
- regulatory approvals;
- professional licences;
- professional recognition; or
- any specific career outcome.

Individual outcomes depend upon numerous factors beyond the Company's control, including a learner's qualifications, experience, performance, market conditions, employer requirements, and other circumstances.

Learners should therefore make enrolment decisions based upon the educational value of the Services rather than any expectation of guaranteed employment or career advancement.

21. Website Availability and Service Interruptions

The Company endeavours to keep the Website and the Services available and functioning efficiently. However, uninterrupted or error-free operation cannot be guaranteed.

Access to the Website or the Services may occasionally be interrupted, suspended, restricted, or unavailable due to, among other things:

- scheduled maintenance;
- emergency maintenance;
- software updates;
- server or hosting issues;
- internet or telecommunications failures;
- cyber security incidents;
- technical faults;
- power outages; or
- circumstances beyond the Company's reasonable control.

The Company shall not be liable for any loss, inconvenience, or interruption arising from such temporary unavailability.



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22. Third-Party Services and External Links

The Website may contain links to third-party websites, applications, platforms, payment gateways, learning resources, videos, publications, or other services for the convenience of users.

The Company does not own or control such third-party services and is not responsible for their:

- availability;
- content;
- accuracy;
- privacy practices;
- security;
- terms of use; or
- business practices.

Access to third-party services is entirely at the user's own discretion and subject to the applicable terms and policies of those third parties.

References to third-party organisations, products, services, standards, publications, or websites are provided solely for educational, informational, or operational context and do not imply endorsement, sponsorship, approval, or affiliation unless expressly stated.

23. Privacy

The collection, use, storage, processing, disclosure, retention, and protection of personal information are governed by the Company's Privacy Policy.

By using the Website or the Services, You acknowledge that You have read and understood the Privacy Policy and consent to the handling of Your personal data in accordance with that Policy and applicable law.

24. Disclaimer of Warranties

The Website, the Services, and all educational materials are provided on an **"as is"** and **"as available"** basis to the maximum extent permitted by applicable law.

While the Company endeavours to provide accurate, relevant, and high-quality educational content, it does not warrant or guarantee that:

- the Website will always be available without interruption;
- the Services will be free from errors or omissions;

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- the educational materials will be suitable for every learner or every purpose;
- the Website will always operate without technical issues; or
- every item of information will remain current following changes in laws, regulations, standards, technologies, or recognised industry practices.

Except where prohibited by law, all express or implied warranties, including warranties of merchantability, satisfactory quality, fitness for a particular purpose, and non-infringement, are expressly disclaimed.

Nothing in these Terms excludes or limits any statutory rights that cannot lawfully be excluded.

25. Limitation of Liability

To the fullest extent permitted by applicable law, the Company, its proprietors, employees, instructors, consultants, contractors, licensors, service providers, and representatives shall not be liable for any direct, indirect, incidental, consequential, special, exemplary, punitive, or economic loss or damage arising out of or in connection with:

- the use of, or inability to use, the Website or the Services;
- reliance upon educational materials;
- interruption or unavailability of the Website;
- technical failures;
- unauthorised access to user accounts;
- loss of data;
- third-party services;
- employment decisions;
- career outcomes;
- business losses;
- lost profits;
- loss of opportunity; or
- any other loss arising from the use of the Services.

Nothing in these Terms excludes or limits liability for fraud, fraudulent misrepresentation, or any liability that cannot lawfully be excluded or limited under applicable law.



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26. Indemnity

You agree to indemnify, defend, and hold harmless the Company, its proprietors, employees, instructors, consultants, contractors, licensors, and service providers from and against any claims, liabilities, losses, damages, costs, expenses, or legal fees arising out of or relating to:

- Your breach of these Terms;
 - Your misuse of the Website or the Services;
 - Your infringement of any intellectual property or other rights of any person or entity; or
 - Your violation of applicable laws or regulations.
-

27. Suspension and Termination

The Company reserves the right, without prior notice where reasonably necessary, to suspend, restrict, or terminate access to the Website or the Services where:

- these Terms have been violated;
- fraudulent or unlawful activity is suspected;
- intellectual property rights have been infringed;
- Website security has been compromised;
- payment obligations remain outstanding;
- continued access may adversely affect the Website, other users, or the Company.

Termination or suspension shall not affect any rights or obligations that accrued before the effective date of such action.

28. Force Majeure

The Company shall not be responsible for any delay, interruption, or failure to perform its obligations where such delay or failure results from events beyond its reasonable control, including but not limited to:

- natural disasters;
- floods;
- earthquakes;



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- fire;
- pandemics or epidemics;
- acts of government;
- changes in law;
- war;
- civil unrest;
- labour disputes;
- cyber attacks;
- internet failures;
- power failures;
- failure of telecommunications networks; or
- any other event beyond the reasonable control of the Company.

29. Changes to these Terms

The Company reserves the right to modify, amend, or update these Terms at any time.

Where changes are material, reasonable efforts will be made to notify users by posting a notice on the Website and, where appropriate, by email.

The revised Terms shall become effective on the date specified in the updated version.

Continued use of the Website or the Services after the effective date of revised Terms constitutes acceptance of those changes.

30. Governing Law

These Terms shall be governed by and construed in accordance with the laws of India, without regard to principles relating to conflicts of laws.

31. Jurisdiction

Subject to applicable law, the courts having jurisdiction in **Delhi NCR, India**, shall have exclusive jurisdiction to hear and determine any dispute, claim, or proceeding arising out of or relating to these Terms, the Website, or the Services.



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32. Severability

If any provision of these Terms is held by a court or other competent authority to be invalid, illegal, unenforceable, or contrary to applicable law, such provision shall be deemed severed only to the extent necessary.

The remaining provisions shall continue in full force and effect and shall not be affected by the invalidity or unenforceability of the severed provision.

Where legally permissible, any invalid or unenforceable provision shall be interpreted or modified to give effect, as nearly as possible, to the original intent of that provision.

33. Entire Agreement

These Terms and Conditions, together with the Company's Privacy Policy, Refund, Cancellation & Course Access Policy (where applicable), and any other policies or legal notices expressly incorporated by reference, constitute the entire agreement between You and the Company concerning Your access to and use of the Website and the Services.

They supersede all prior or contemporaneous communications, representations, understandings, negotiations, or agreements, whether oral or written, relating to the same subject matter.

Nothing in this clause shall limit any rights or remedies that cannot lawfully be excluded under applicable law.

34. Contact Information

If You have any questions regarding these Terms and Conditions, You may contact the Company using the following details:

Email: support@skilup.in

Website: <https://skilup.in>

— End of Terms and Conditions —